

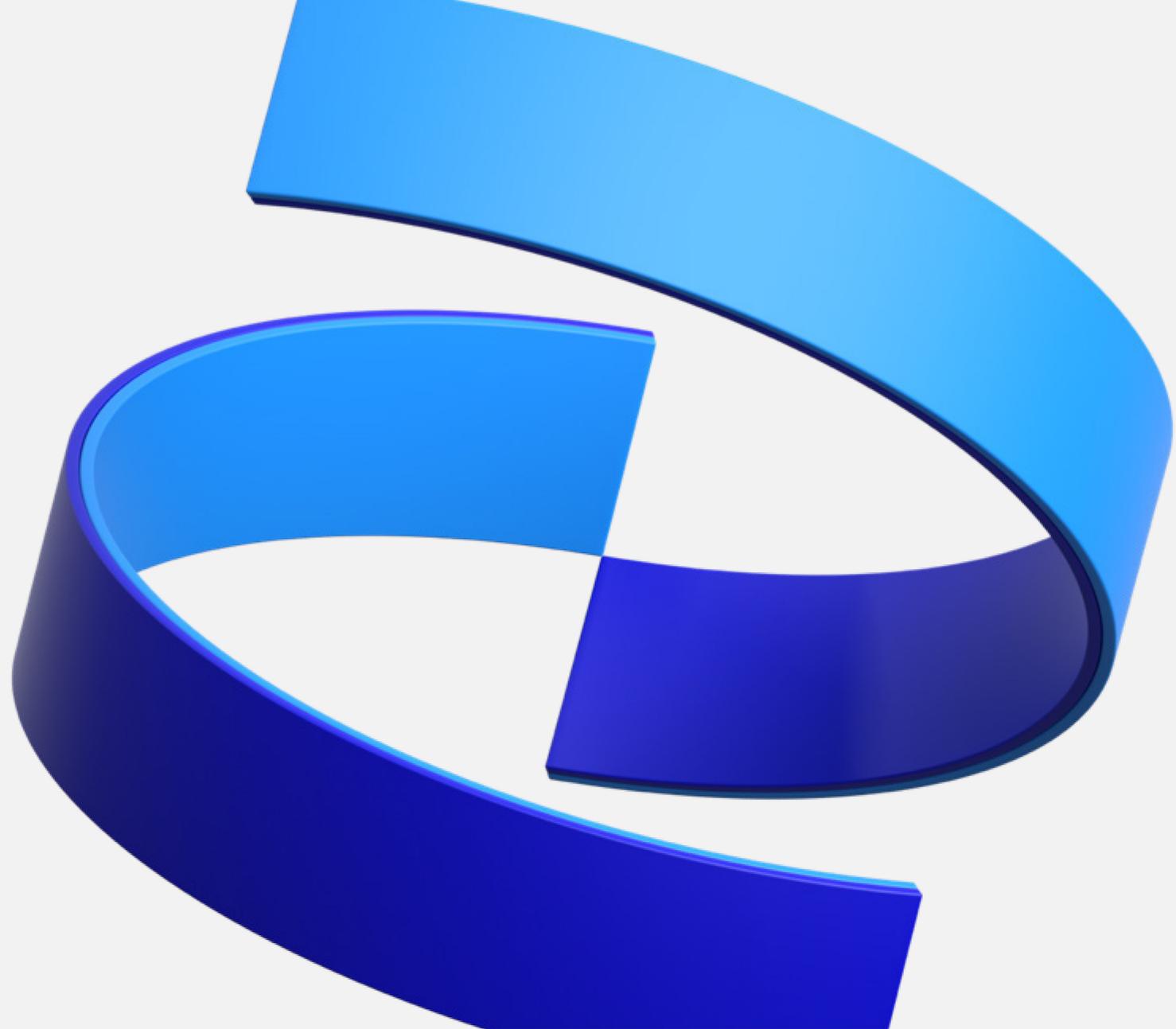


# Pfizer FMD

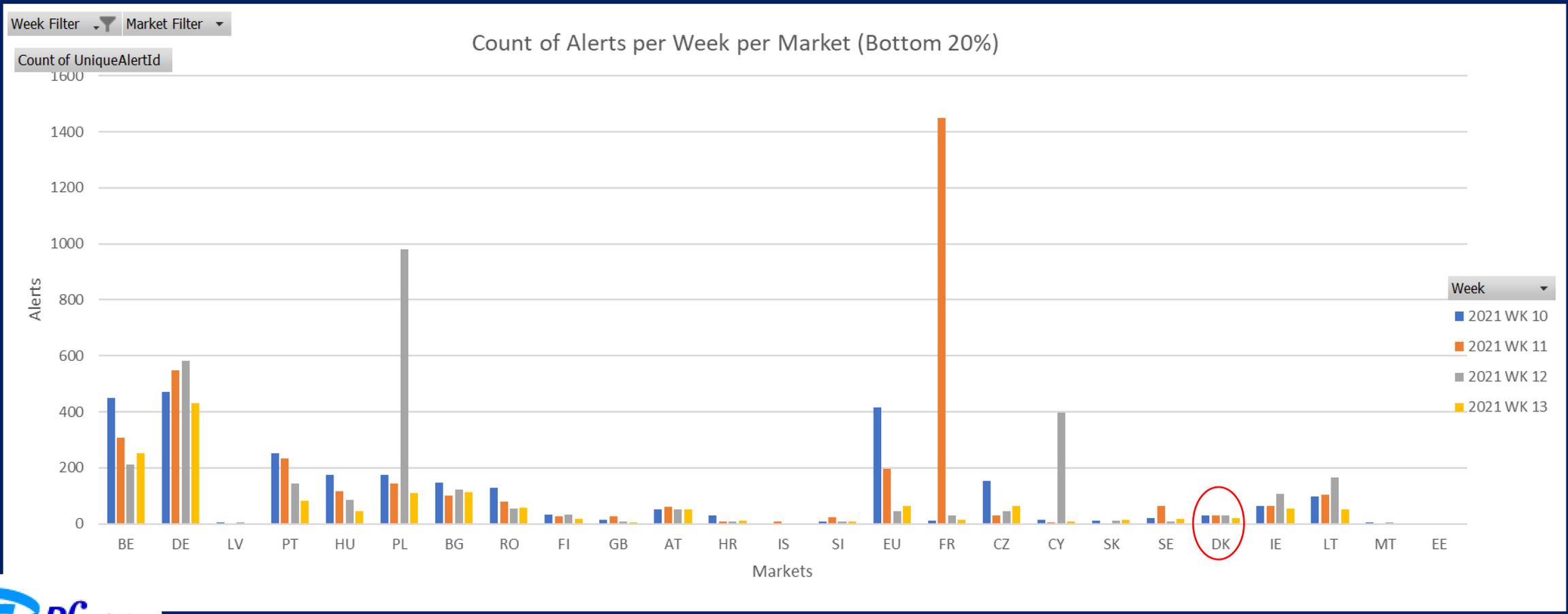
Alerts update Week 10-13

Morten Becker Gaardlykke  
Head of Regulatory Affairs DK & IS

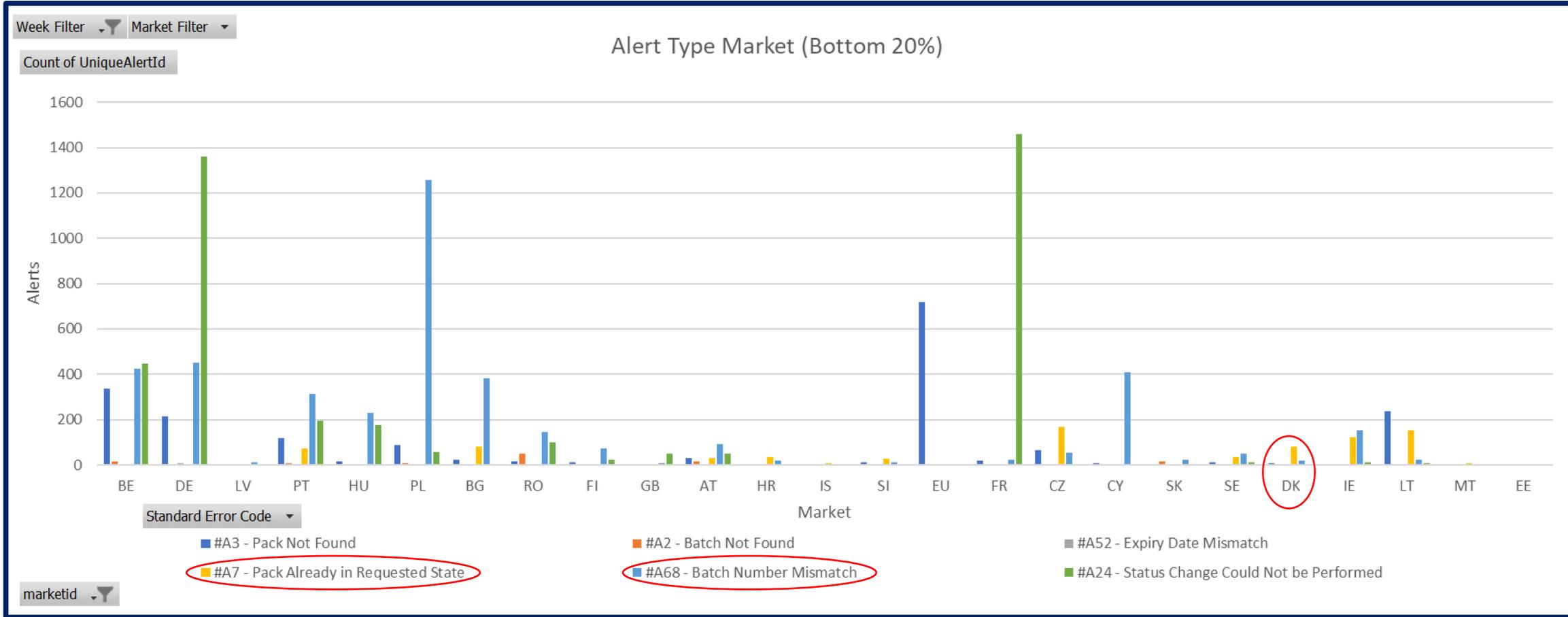
14 April 2021



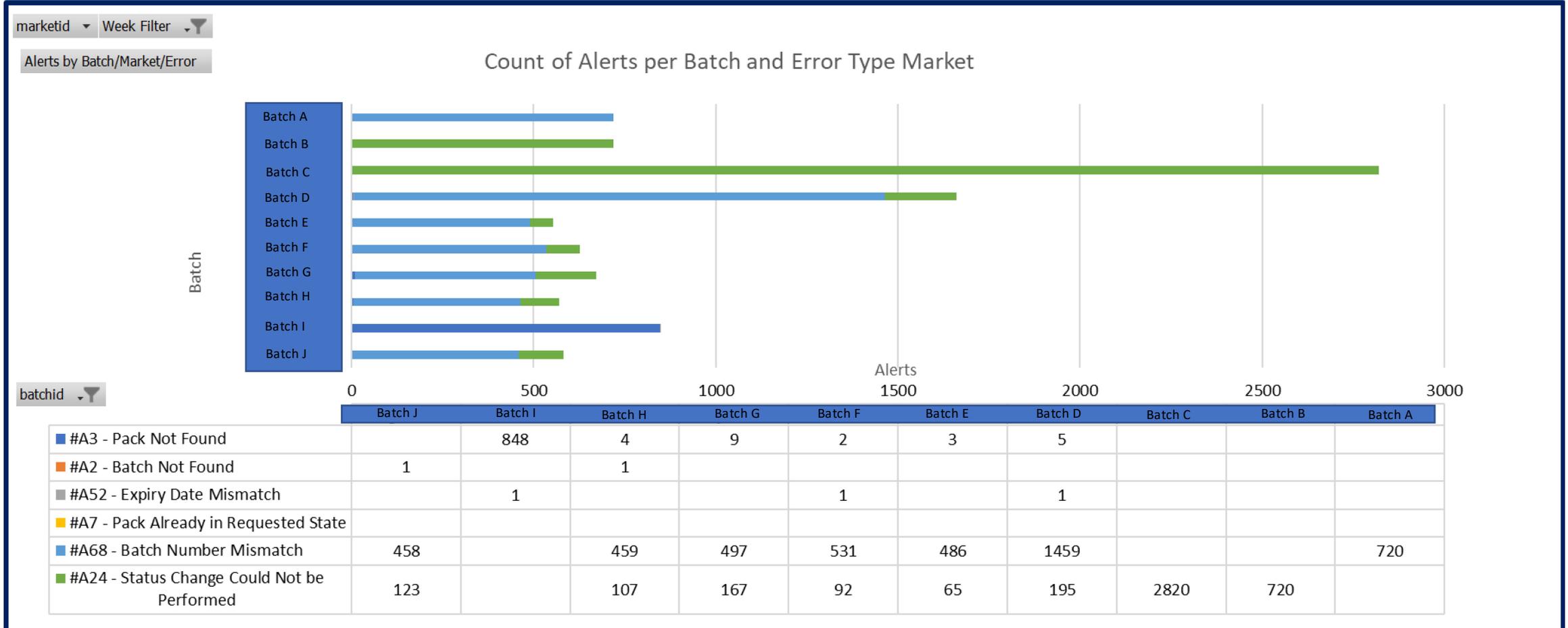
# Count of alerts raised per country per week (Bottom 20%)



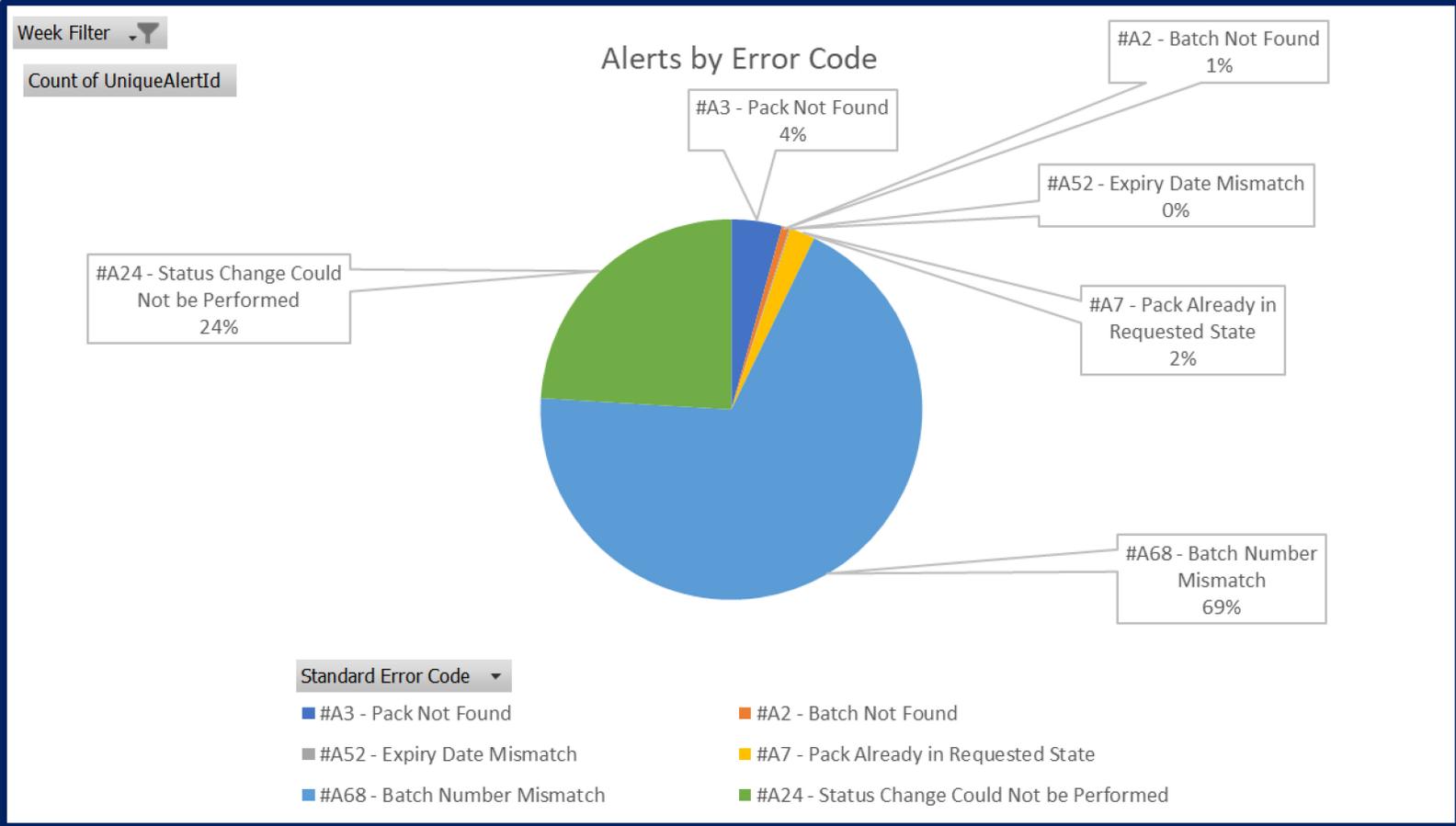
# Tracking of number of alerts raised of each type of error per market (Bottom 20%)



# Count of alerts raised per batch (Top 10 anonymized) per error Type All markets



# Tracking of percentage of alerts raised of each type of error (Total)



# Issues

## *Lack of visibility – we only see the alerts*

- If decommission is successful in second try we are not notified
- We can therefore risk to investigate and work on alerts which are no longer relevant

## *Alerts #A7 and #A24*

- If Pfizer has not caused the error we cannot do anything
- In some cases #A7 alerts are caused because an end user has scanned the same pack twice (e.g. when dispensing several packs)

Tak  
Thank You

